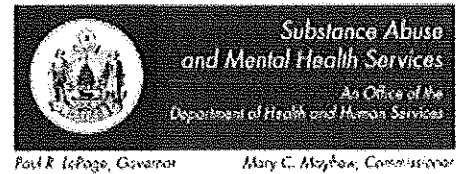


Maine Department of Health and Human Service

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November 2014

Initial Agency Report - AMHC



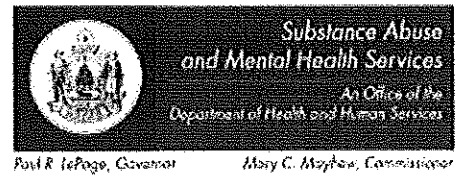
I. Consumer Demographics (Unduplicated Counts - All Face To Face)													
Gender	Children	Males	13	Females	32								
	Adults	Males	87	Females	90								
Age Range	Children	< 5	0	5 - 9	2	10 - 14	17	15-17	26				
	Adults	18 - 21	18	22 - 35	51	36 - 60	88	>60	20				
Payment Source	Children	MaineCare	31	Private Ins.	14	Uninsured	0	Medicare	0				
	Adults	MaineCare	88	Private Ins.	26	Uninsured	39	Medicare	24				
II. Summary Of All Crisis Contacts								Children	Adults				
a. Total number of telephone contacts								960	3,972				
b. Total number of all Initial face-to-face contacts								35	131				
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder								5					
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization								11	47				
III. Initial Crisis Contact Infomation								Children	Adults				
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used								1	2.9%	1	0.8%		
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)								11	31.4%	21	16.0%		
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis								4	36.4%	18	85.7%		
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when Individual was ready and able to be seen to Initial face-to-face contact										5,725	44		
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours										77	58.8%		
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours										42	32.1%		
CHILDREN ONLY Time from determination of need for face to face contact or when Individual was ready and able to be seen to Initial face to face contact.													
Less Than 1 Hour.		27	1 to 2 Hours		7	2 to 4 Hours		1	More Than 4 Hours		0		
Percent		77.1%	Percent		20.0%	Percent		2.9%	Percent		0.0%		
CHILDREN ONLY Time between completion of Initial face to face crisis assessment contact and final disposition/resolution of crisis													
Less Than 3 Hours		10	3 to 6 Hours		17	6 to 8 Hours		1	8 to 14 Hours		1	> 14	6
Percent		28.6%	Percent		48.6%	Percent		2.9%	Percent		2.9%	Percent	17.1%
IV. Site Of Initial Face To Face Contacts										Children	Adults		
a. Primary Care Residence (Home)										3	8.6%	3	2.3%
b. Family/Relative/Other Residence										0	0.0%	1	0.8%
c. Other Community Setting (Work, School, Police Dept, Public Place)										5	14.3%	3	2.3%
d. SNF, Nursing Home, Boarding Home										0	0.0%	0	0.0%
e. Residential Program (Congregate Community Residence, Apartment Program)										0	0.0%	2	1.5%
f. Homeless Shelter										0	0.0%	1	0.8%
g. Provider Office										0	0.0%	2	1.5%
h. Crisis Office										5	14.3%	8	6.1%
i. Emergency Department										22	62.9%	86	65.6%
j. Other Hospital Location										0	0.0%	14	10.7%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)										0	0.0%	11	8.4%
Totals:										35	100%	131	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)										Children	Adults		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up										1	2.9%	22	16.8%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up										6	17.1%	24	18.3%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up										9	25.7%	33	25.2%
d. Admission to Crisis Stabilization Unit										6	17.1%	15	11.5%
e. Inpatient Hospitalization Medical										2	5.7%	6	4.6%
f. Voluntary Psychiatric Hospitalization										11	31.4%	28	21.4%
g. Involuntary Psychiatric Hospitalization										0	0.0%	3	2.3%
h. Admission to Detox Unit										0	0.0%	0	0.0%
Totals:										35	100%	131	100%

Maine Department of Health and Human Services

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November 2014

Initial Agency Report - AMHC



VI. Initial Encounters - Crisis Assessment Criteria

a. Depression	20
b. Anxiety	23
c. Behavioral Issues youth	16
d. Suicidal Ideation	36
e. Suicidal Act	11
f. Psychosis	7
g. Homicidal Ideation	0
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	8
j. Substance Abuse	15
k. Medical Attention Needed	3
l. Mental Health Symptom Decompensating	13
m. Grief and Loss	2
n. Domestic Abuse	0
o. Acute Stress	5
p. No Medical - Based Change In Mental Status	0
q. Sexual Assault	0
r. Overdose	4
s. Inability to care for self	3

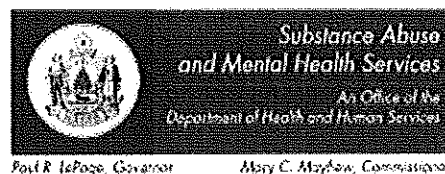
Total: 166

Maine Department of Health and Human Service

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November 2014

Initial Agency Report (Page 3 of 3) - AMHC

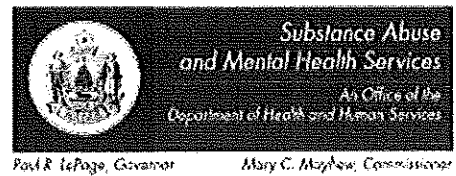


I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		1	2.86%	13	9.92%
b. Family Residence		30	85.71%	27	20.61%
c. Friends Residence		0	0.00%	13	9.92%
d. Residential Treatment Facility (Group Home)		1	2.86%	6	4.58%
f. Own Residence/Apartment		3	8.57%	72	54.96%
Total:		35	100%	131	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		0	0.00%	11	8.40%
b. Family member		4	11.43%	2	1.53%
c. ED		18	51.43%	82	62.60%
d. Community provider		4	11.43%	19	14.50%
e. School		3	8.57%	0	0.00%
f. Police		0	0.00%	5	3.82%
g. Guardian		6	17.14%	1	8.40%
h. Other (Not In Drop Down)		0	0.00%	11	0.76%
Total:		35	100%	131	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		0	0.00%	39	29.77%
b. No		35	100.00%	92	70.23%
Total:		35	100.00%	131	100.00%

Maine Department of Health and Human Service

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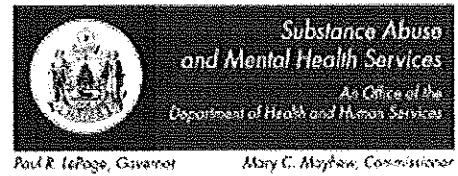
November 2014



Initial Agency Report - Community Health and Counseling

I. Consumer Demographics (Unduplicated Counts - All Face To Face)											
Gender	Children	Males	14	Females	13						
	Adults	Males	64	Females	80						
Age Range	Children	< 5	0	5 - 9	3	10 - 14	8	15-17	16		
	Adults	18 - 21	9	22 - 35	36	36 - 60	84	>60	15		
Payment Source	Children	MaineCare	18	Private Ins.	8	Uninsured	1	Medicare	0		
	Adults	MaineCare	97	Private Ins.	7	Uninsured	38	Medicare	2		
II. Summary Of All Crisis Contacts											
a. Total number of telephone contacts								Children	Adults		
								60	256		
b. Total number of all Initial face-to-face contacts								26	112		
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder								0			
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization								3	32		
III. Initial Crisis Contact Infomation											
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used								Children	Adults		
								2	7.7%	2	1.8%
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)								10	38.5%	37	33.0%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis								6	60.0%	30	81.1%
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact										4,455	40
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours										71	63.4%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours										36	32.1%
CHILDREN ONLY Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact.											
Less Than 1 Hour.	14	1 to 2 Hours	11	2 to 4 Hours	1	More Than 4 Hours	0				
Percent	53.8%	Percent	42.3%	Percent	3.8%	Percent	0.0%				
CHILDREN ONLY Time between completion of initial face to face crisis assessment contact and final disposition/resolution of crisis											
Less Than 3 Hours	8	3 to 6 Hours	17	6 to 8 Hours	1	8 to 14 Hours	0	> 14	0		
Percent	30.8%	Percent	65.4%	Percent	3.8%	Percent	0.0%	Percen	0.0%		
IV. Site Of Initial Face To Face Contacts								Children	Adults		
a. Primary Care Residence (Home)								4	15.4%	4	3.6%
b. Family/Relative/Other Residence								1	3.8%	1	0.9%
c. Other Community Setting (Work, School, Police Dept, Public Place)								1	3.8%	4	3.6%
d. SNF, Nursing Home, Boarding Home								0	0.0%	0	0.0%
e. Residential Program (Congregate Community Residence, Apartment Program)								0	0.0%	2	1.8%
f. Homeless Shelter								0	0.0%	1	0.9%
g. Provider Office								1	3.8%	3	2.7%
h. Crisis Office								3	11.5%	15	13.4%
i. Emergency Department								16	61.5%	76	67.9%
j. Other Hospital Location								0	0.0%	5	4.5%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)								0	0.0%	1	0.9%
Totals:								26	100%	112	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)								Children	Adults		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up								0	0.0%	2	1.8%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up								4	15.4%	14	12.5%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up								8	30.8%	35	31.3%
d. Admission to Crisis Stabilization Unit								6	23.1%	29	25.9%
e. Inpatient Hospitalization Medical								4	15.4%	18	16.1%
f. Voluntary Psychiatric Hospitalization								4	15.4%	14	12.5%
g. Involuntary Psychiatric Hospitalization								0	0.0%	0	0.0%
h. Admission to Detox Unit								0	0.0%	0	0.0%
Totals:								26	100%	112	100%

Maine Department of Health and Human Services



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November 2014

Initial Agency Report - Community Health and Counseling

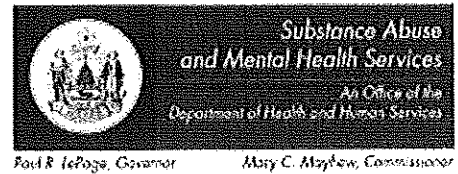
VI. Initial Encounters - Crisis Assessment Criteria

a. Depression	12
b. Anxiety	16
c. Behavioral Issues youth	16
d. Suicidal Ideation	44
e. Suicidal Act	7
f. Psychosis	10
g. Homicidal Ideation	3
h. Homicidal Act	1
i. Self-Injury/Assaultive Behavior	2
j. Substance Abuse	11
k. Medical Attention Needed	0
l. Mental Health Symptom Decompensating	11
m. Grief and Loss	0
n. Domestic Abuse	2
o. Acute Stress	0
p. No Medical - Based Change In Mental Status	0
q. Sexual Assault	0
r. Overdose	2
s. Inability to care for self	1
Total:	138

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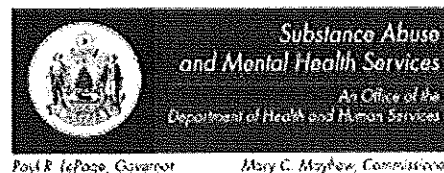
Initial Agency Report (Page 3 of 3) - Community Health and Counseling

I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		1	3.85%	26	23.21%
b. Family Residence		24	92.31%	18	16.07%
c. Friends Residence		0	0.00%	5	4.46%
d. Residential Treatment Facility (Group Home)		0	0.00%	6	5.36%
f. Own Residence/Apartment		1	3.85%	57	50.89%
Total:		26	100%	112	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		1	3.85%	21	18.75%
b. Family member		7	26.92%	1	0.89%
c. ED		14	53.85%	73	65.18%
d. Community provider		2	7.69%	9	8.04%
e. School		0	0.00%	0	0.00%
f. Police		0	0.00%	2	1.79%
g. Guardian		1	3.85%	0	5.36%
h. Other (Not In Drop Down)		1	3.85%	6	0.00%
Total:		26	100%	112	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		3	11.54%	36	32.14%
b. No		23	88.46%	76	67.86%
Total:		26	100.00%	112	100.00%

Maine Department of Health and Human Service

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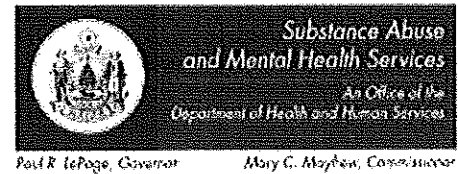
November 2014



Initial Agency Report - Crisis & Counseling Centers, Inc.

I. Consumer Demographics (Unduplicated Counts - All Face To Face)											
Gender	Children	Males	41	Females	39						
	Adults	Males	131	Females	126						
Age Range	Children	< 5	1	5 - 9	8	10 - 14	37	15-17	34		
	Adults	18 - 21	23	22 - 35	92	36 - 60	124	>60	18		
Payment Source	Children	MaineCare	61	Private Ins.	15	Uninsured	4	Medicare	0		
	Adults	MaineCare	152	Private Ins.	49	Uninsured	44	Medicare	12		
II. Summary Of All Crisis Contacts								Children	Adults		
a. Total number of telephone contacts								664	2,600		
b. Total number of all Initial face-to-face contacts								71	231		
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder								0			
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization								9	26		
III. Initial Crisis Contact Infomation								Children	Adults		
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used								0	0.0%	0	0.0%
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)								28	39.4%	69	29.9%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis								28	100.0%	66	95.7%
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact										4,902	21
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours										154	66.7%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours										77	33.3%
CHILDREN ONLY Time from determination of need for face to face contact or when Individual was ready and able to be seen to initial face to face contact.											
Less Than 1 Hour.		68	1 to 2 Hours		3	2 to 4 Hours		0	More Than 4 Hours		0
Percent		95.8%	Percent		4.2%	Percent		0.0%	Percent		0.0%
CHILDREN ONLY Time between completion of initial face to face crisis assessment contact and final disposition/resolution of crisis											
Less Than 3 Hours		41	3 to 6 Hours		30	6 to 8 Hours		0	8 to 14 Hours		0
Percent		57.7%	Percent		42.3%	Percent		0.0%	Percent		0.0%
IV. Site Of Initial Face To Face Contacts								Children		Adults	
a. Primary Care Residence (Home)								22	31.0%	37	16.0%
b. Family/Relative/Other Residence								0	0.0%	7	3.0%
c. Other Community Setting (Work, School, Police Dept, Public Place)								5	7.0%	0	0.0%
d. SNF, Nursing Home, Boarding Home								0	0.0%	2	0.9%
e. Residential Program (Congregate Community Residence, Apartment Program)								0	0.0%	7	3.0%
f. Homeless Shelter								0	0.0%	1	0.4%
g. Provider Office								1	1.4%	2	0.9%
h. Crisis Office								6	8.5%	16	6.9%
i. Emergency Department								36	50.7%	154	66.7%
j. Other Hospital Location								1	1.4%	5	2.2%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)								0	0.0%	0	0.0%
Totals:								71	100%	231	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)								Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up								0	0.0%	7	3.0%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up								16	22.5%	32	13.9%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up								18	25.4%	81	35.1%
d. Admission to Crisis Stabilization Unit								15	21.1%	42	18.2%
e. Inpatient Hospitalization Medical								0	0.0%	4	1.7%
f. Voluntary Psychiatric Hospitalization								22	31.0%	54	23.4%
g. Involuntary Psychiatric Hospitalization								0	0.0%	8	3.5%
h. Admission to Detox Unit								0	0.0%	3	1.3%
Totals:								71	100%	231	100%

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Initial Agency Report - Crisis & Counseling Centers, Inc.

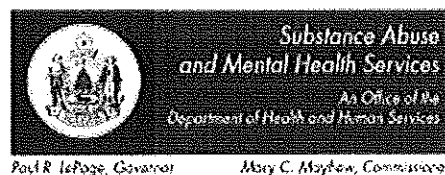
VI. Initial Encounters - Crisis Assessment Criteria

a. Depression	53
b. Anxiety	25
c. Behavioral Issues youth	31
d. Suicidal Ideation	98
e. Suicidal Act	6
f. Psychosis	26
g. Homicidal Ideation	6
h. Homicidal Act	1
i. Self-Injury/Assaultive Behavior	14
j. Substance Abuse	12
k. Medical Attention Needed	0
l. Mental Health Symptom Decompensating	11
m. Grief and Loss	0
n. Domestic Abuse	0
o. Acute Stress	16
p. No Medical - Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	3
s. Inability to care for self	0
Total:	302

Maine Department of Health and Human Service

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Initial Agency Report (Page 3 of 3) - Crisis & Counseling Centers, Inc.

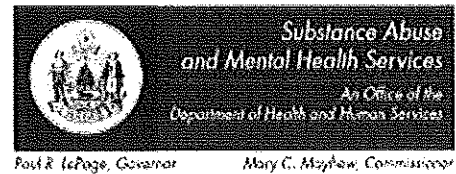
I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		3	4.23%	29	12.55%
b. Family Residence		60	84.51%	38	16.45%
c. Friends Residence		0	0.00%	6	2.60%
d. Residential Treatment Facility (Group Home)		4	5.63%	19	8.23%
f. Own Residence/Apartment		4	5.63%	139	60.17%
Total:		71	100%	231	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		2	2.82%	44	19.05%
b. Family member		7	9.86%	8	3.46%
c. ED		36	50.70%	154	66.67%
d. Community provider		4	5.63%	16	6.93%
e. School		6	8.45%	1	0.43%
f. Police		0	0.00%	0	0.00%
g. Guardian		16	22.54%	1	3.03%
h. Other (Not In Drop Down)		0	0.00%	7	0.43%
Total:		71	100%	231	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		8	11.27%	105	45.45%
b. No		63	88.73%	126	54.55%
Total:		71	100.00%	231	100.00%

Maine Department of Health and Human Service

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Initial Agency Report - Evergreen Behavioral Services



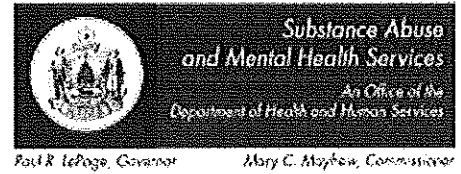
I. Consumer Demographics (Unduplicated Counts - All Face To Face)									
Gender	Children	Males	12	Females	14				
	Adults	Males	19	Females	32				
Age Range	Children	< 5	0	5 - 9	2	10 - 14	16	15-17	8
	Adults	18 - 21	15	22 - 35	14	36 - 60	18	>60	4
Payment Source	Children	MaineCare	21	Private Ins.	5	Uninsured	0	Medicare	0
	Adults	MaineCare	23	Private Ins.	13	Uninsured	13	Medicare	2
II. Summary Of All Crisis Contacts									
a. Total number of telephone contacts						Children		Adults	
						91		189	
b. Total number of all Initial face-to-face contacts						14		35	
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder						3			
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization						12		16	
III. Initial Crisis Contact Infomation									
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used						Children		Adults	
						1		7.1%	
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)						7		50.0%	
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis						7		100.0%	
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact								1,072	
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours								9	
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours								13	
CHILDREN ONLY Time from detemrlnation of need for face to face contact or when individual was ready and able to be seen to initial face to face contact.								31	
Less Than 1 Hour.	13	1 to 2 Hours	1	2 to 4 Hours	0	More Than 4 Hours	0		
Percent	92.9%	Percent	7.1%	Percent	0.0%	Percent	0.0%		
CHILDREN ONLY Time between completion of Initial face to face crisis assessment contact and final disposition/resolution of crisis									
Less Than 3 Hours	12	3 to 6 Hours	2	6 to 8 Hours	0	8 to 14 Hours	0	> 14	0
Percent	85.7%	Percent	14.3%	Percent	0.0%	Percent	0.0%	Percent	0.0%
IV. Site Of Initial Face To Face Contacts									
a. Primary Care Residence (Home)						Children		Adults	
						3		21.4%	
b. Family/Relative/Other Residence						0		0.0%	
c. Other Community Setting (Work, School, Police Dept, Public Place)						1		7.1%	
d. SNF, Nursing Home, Boarding Home						0		0.0%	
e. Residential Program (Congregate Community Residence, Apartment Program)						0		0.0%	
f. Homeless Shelter						0		0.0%	
g. Provider Office						0		0.0%	
h. Crisis Office						6		42.9%	
i. Emergency Department						4		28.6%	
j. Other Hospital Location						0		0.0%	
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)						0		0.0%	
Totals:						14		100%	
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)						Children		Adults	
a. Crisis stabilization with no referral for mental health/substance abuse follow-up						0		0.0%	
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up						5		35.7%	
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up						4		28.6%	
d. Admission to Crisis Stabilization Unit						3		21.4%	
e. Inpatient Hospitalization Medical						0		0.0%	
f. Voluntary Psychiatric Hospitalization						2		14.3%	
g. Involuntary Psychiatric Hospitalization						0		0.0%	
h. Admission to Detox Unit						0		0.0%	
Totals:						14		100%	

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November 2014

Initial Agency Report - Evergreen Behavioral Services



VI. Initial Encounters - Crisis Assessment Criteria

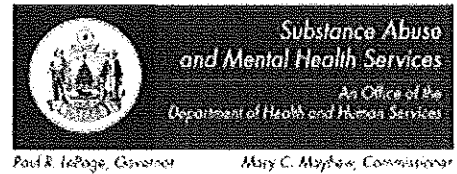
a. Depression	10
b. Anxiety	6
c. Behavioral Issues youth	6
d. Suicidal Ideation	12
e. Suicidal Act	2
f. Psychosis	1
g. Homicidal Ideation	0
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	5
j. Substance Abuse	2
k. Medical Attention Needed	0
l. Mental Health Symptom Decompensating	3
m. Grief and Loss	0
n. Domestic Abuse	0
o. Acute Stress	1
p. No Medical - Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	1
s. Inability to care for self	0

Total: 49

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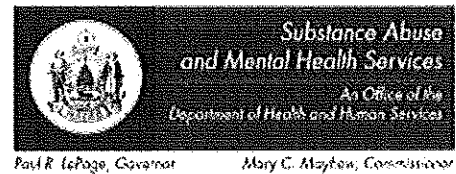
Initial Agency Report (Page 3 of 3) - Evergreen Behavioral Services

I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		0	0.00%	2	5.71%
b. Family Residence		14	100.00%	8	22.86%
c. Friends Residence		0	0.00%	2	5.71%
d. Residential Treatment Facility (Group Home)		0	0.00%	0	0.00%
f. Own Residence/Apartment		0	0.00%	23	65.71%
Total:		14	100%	35	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		1	7.14%	5	14.29%
b. Family member		7	50.00%	2	5.71%
c. ED		2	14.29%	13	37.14%
d. Community provider		2	14.29%	8	22.86%
e. School		1	7.14%	2	5.71%
f. Police		0	0.00%	1	2.86%
g. Guardian		1	7.14%	0	11.43%
h. Other (Not In Drop Down)		0	0.00%	4	0.00%
Total:		14	100%	35	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		1	7.14%	13	37.14%
b. No		13	92.86%	22	62.86%
Total:		14	100.00%	35	100.00%

Maine Department of Health and Human Service

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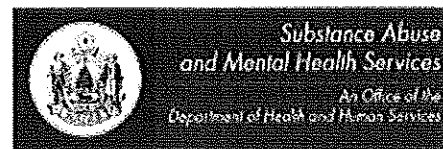
November 2014



Initial Agency Report - Maine Behavioral Healthcare - Biddeford

I. Consumer Demographics (Unduplicated Counts - All Face To Face)											
Gender	Children	Males	29	Females	36						
	Adults	Males	113	Females	123						
Age Range	Children	< 5	1	5 - 9	9	10 - 14	17	15-17	38		
	Adults	18 - 21	38	22 - 35	67	36 - 60	103	>60	28		
Payment Source	Children	MaineCare	42	Private Ins.	21	Uninsured	2	Medicare	0		
	Adults	MaineCare	107	Private Ins.	48	Uninsured	81	Medicare	0		
II. Summary Of All Crisis Contacts								Children	Adults		
a. Total number of telephone contacts								168	602		
b. Total number of all Initial face-to-face contacts								57	222		
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder								2			
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization								8	14		
III. Initial Crisis Contact Information								Children	Adults		
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used								2	3.5%	5	2.3%
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)								16	28.1%	26	11.7%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis								16	100.0%	26	100.0%
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact										6,451	29
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours										123	55.4%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours										50	22.5%
CHILDREN ONLY Time from determination of need for face to face contact or when individual was ready and able to be seen to initial face to face contact.											
Less Than 1 Hour.	48	1 to 2 Hours	5	2 to 4 Hours	4	More Than 4 Hours	0				
Percent	84.2%	Percent	8.8%	Percent	7.0%	Percent	0.0%				
CHILDREN ONLY Time between completion of Initial face to face crisis assessment contact and final disposition/resolution of crisis											
Less Than 3 Hours	20	3 to 6 Hours	25	6 to 8 Hours	3	8 to 14 Hours	6	> 14	3		
Percent	35.1%	Percent	43.9%	Percent	5.3%	Percent	10.5%	Percent	5.3%		
IV. Site Of Initial Face To Face Contacts								Children	Adults		
a. Primary Care Residence (Home)								3	5.3%	19	8.6%
b. Family/Relative/Other Residence								1	1.8%	1	0.5%
c. Other Community Setting (Work, School, Police Dept, Public Place)								2	3.5%	2	0.9%
d. SNF, Nursing Home, Boarding Home								0	0.0%	0	0.0%
e. Residential Program (Congregate Community Residence, Apartment Program)								0	0.0%	2	0.9%
f. Homeless Shelter								0	0.0%	1	0.5%
g. Provider Office								6	10.5%	11	5.0%
h. Crisis Office								11	19.3%	19	8.6%
i. Emergency Department								34	59.6%	162	73.0%
j. Other Hospital Location								0	0.0%	5	2.3%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)								0	0.0%	0	0.0%
Totals:								57	100%	222	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)								Children	Adults		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up								0	0.0%	2	0.9%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up								6	10.5%	60	27.0%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up								33	57.9%	76	34.2%
d. Admission to Crisis Stabilization Unit								1	1.8%	5	2.3%
e. Inpatient Hospitalization Medical								0	0.0%	1	0.5%
f. Voluntary Psychiatric Hospitalization								17	29.8%	54	24.3%
g. Involuntary Psychiatric Hospitalization								0	0.0%	20	9.0%
h. Admission to Detox Unit								0	0.0%	4	1.8%
Totals:								57	100%	222	100%

Maine Department of Health and Human Services



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

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Initial Agency Report - Maine Behavioral Healthcare - Biddeford

VI. Initial Encounters - Crisis Assessment Criteria

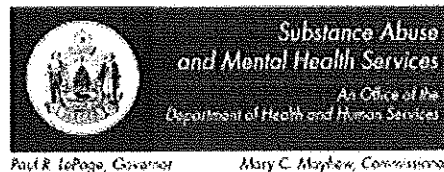
a. Depression	28
b. Anxiety	9
c. Behavioral Issues youth	21
d. Suicidal Ideation	84
e. Suicidal Act	12
f. Psychosis	24
g. Homicidal Ideation	5
h. Homicidal Act	2
i. Self-Injury/Assaultive Behavior	11
j. Substance Abuse	20
k. Medical Attention Needed	19
l. Mental Health Symptom Decompensating	15
m. Grief and Loss	3
n. Domestic Abuse	1
o. Acute Stress	6
p. No Medical - Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	19
s. Inability to care for self	0

Total: 279

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Initial Agency Report (Page 3 of 3) - Maine Behavioral Healthcare - Biddeford

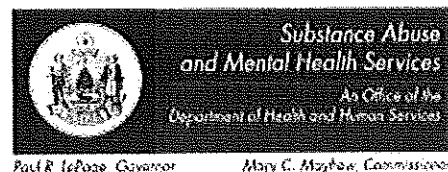
I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		0	0.00%	27	12.16%
b. Family Residence		52	91.23%	69	31.08%
c. Friends Residence		2	3.51%	10	4.50%
d. Residential Treatment Facility (Group Home)		2	3.51%	17	7.66%
f. Own Residence/Apartment		1	1.75%	99	44.59%
Total:		57	100%	222	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		0	0.00%	30	13.51%
b. Family member		11	19.30%	4	1.80%
c. ED		34	59.65%	160	72.07%
d. Community provider		3	5.26%	19	8.56%
e. School		9	15.79%	0	0.00%
f. Police		0	0.00%	2	0.90%
g. Guardian		0	0.00%	0	3.15%
h. Other (Not In Drop Down)		0	0.00%	7	0.00%
Total:		57	100%	222	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		3	5.26%	87	39.19%
b. No		54	94.74%	135	60.81%
Total:		57	100.00%	222	100.00%

Maine Department of Health and Human Service

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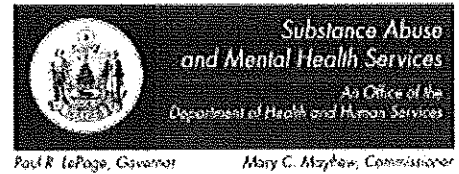
November 2014

Initial Agency Report - Maine Behavioral Healthcare - Rockland



I. Consumer Demographics (Unduplicated Counts - All Face To Face)													
Gender	Children	Males	16	Females	13								
	Adults	Males	48	Females	68								
Age Range	Children	< 5	1	5 - 9	3	10 - 14	8	15-17	17				
	Adults	18 - 21	6	22 - 35	32	36 - 60	61	>60	17				
Payment Source	Children	MaineCare	27	Private Ins.	0	Uninsured	2	Medicare	0				
	Adults	MaineCare	69	Private Ins.	21	Uninsured	26	Medicare	0				
II. Summary Of All Crisis Contacts													
								Children	Adults				
a. Total number of telephone contacts								27	151				
b. Total number of all Initial face-to-face contacts								28	112				
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder								6					
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization								1	4				
III. Initial Crisis Contact Information													
								Children	Adults				
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used								6	21.4%	2	1.8%		
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)								17	60.7%	34	30.4%		
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis								17	100.0%	33	97.1%		
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact								1,843 16					
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours								70 62.5%					
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours								32 28.6%					
CHILDREN ONLY Time from determination of need for face to face contact or when individual was ready and able to be seen to Initial face to face contact.													
Less Than 1 Hour.		25	1 to 2 Hours		3	2 to 4 Hours		0	More Than 4 Hours		0		
Percent		89.3%	Percent		10.7%	Percent		0.0%	Percent		0.0%		
CHILDREN ONLY Time between completion of initial face to face crisis assessment contact and final disposition/resolution of crisis													
Less Than 3 Hours		10	3 to 6 Hours		13	6 to 8 Hours		0	8 to 14 Hours		2		
Percent		35.7%	Percent		46.4%	Percent		0.0%	Percent		7.1%		
								> 14	3				
								Percent	10.7%				
IV. Site Of Initial Face To Face Contacts										Children	Adults		
a. Primary Care Residence (Home)										3	10.7%	7	6.3%
b. Family/Relative/Other Residence										1	3.6%	0	0.0%
c. Other Community Setting (Work, School, Police Dept, Public Place)										4	14.3%	3	2.7%
d. SNF, Nursing Home, Boarding Home										0	0.0%	0	0.0%
e. Residential Program (Congregate Community Residence, Apartment Program)										0	0.0%	0	0.0%
f. Homeless Shelter										0	0.0%	0	0.0%
g. Provider Office										1	3.6%	9	8.0%
h. Crisis Office										0	0.0%	8	7.1%
i. Emergency Department										19	67.9%	80	71.4%
j. Other Hospital Location										0	0.0%	5	4.5%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)										0	0.0%	0	0.0%
								Totals:	28	100%	112	100%	
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)										Children	Adults		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up										0	0.0%	3	2.7%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up										4	14.3%	8	7.1%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up										10	35.7%	30	26.8%
d. Admission to Crisis Stabilization Unit										6	21.4%	10	8.9%
e. Inpatient Hospitalization Medical										0	0.0%	1	0.9%
f. Voluntary Psychiatric Hospitalization										8	28.6%	40	35.7%
g. Involuntary Psychiatric Hospitalization										0	0.0%	3	2.7%
h. Admission to Detox Unit										0	0.0%	17	15.2%
								Totals:	28	100%	112	100%	

Maine Department of Health and Human Services



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Initial Agency Report - Maine Behavioral Healthcare - Rockland

VI. Initial Encounters - Crisis Assessment Criteria

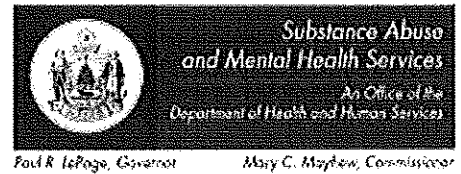
a. Depression	22
b. Anxiety	4
c. Behavioral Issues youth	19
d. Suicidal Ideation	37
e. Suicidal Act	2
f. Psychosis	2
g. Homicidal Ideation	4
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	1
j. Substance Abuse	23
k. Medical Attention Needed	3
l. Mental Health Symptom Decompensating	14
m. Grief and Loss	2
n. Domestic Abuse	1
o. Acute Stress	5
p. No Medical - Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	1
s. Inability to care for self	0

Total: 140

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Initial Agency Report (Page 3 of 3) - Maine Behavioral Healthcare - Rockland

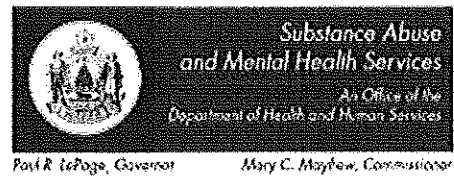
I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		0	0.00%	6	5.36%
b. Family Residence		17	60.71%	35	31.25%
c. Friends Residence		0	0.00%	4	3.57%
d. Residential Treatment Facility (Group Home)		10	35.71%	3	2.68%
f. Own Residence/Apartment		1	3.57%	64	57.14%
Total:		28	100%	112	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		0	0.00%	14	12.50%
b. Family member		3	10.71%	0	0.00%
c. ED		17	60.71%	78	69.64%
d. Community provider		4	14.29%	12	10.71%
e. School		4	14.29%	0	0.00%
f. Police		0	0.00%	0	0.00%
g. Guardian		0	0.00%	0	7.14%
h. Other (Not In Drop Down)		0	0.00%	8	0.00%
Total:		28	100%	112	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		1	3.57%	56	50.00%
b. No		27	96.43%	56	50.00%
Total:		28	100.00%	112	100.00%

Maine Department of Health and Human Services

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November 2014

Initial Agency Report - Oxford County Mental Health Services



VI. Initial Encounters - Crisis Assessment Criteria

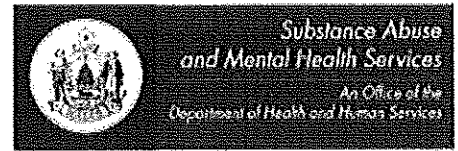
a. Depression	11
b. Anxiety	9
c. Behavioral Issues youth	5
d. Suicidal Ideation	24
e. Suicidal Act	3
f. Psychosis	1
g. Homicidal Ideation	0
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	6
j. Substance Abuse	2
k. Medical Attention Needed	0
l. Mental Health Symptom Decompensating	1
m. Grief and Loss	0
n. Domestic Abuse	0
o. Acute Stress	0
p. No Medical - Based Change In Mental Status	0
q. Sexual Assault	0
r. Overdose	2
s. Inability to care for self	0

Total: 64

Maine Department of Health and Human Service

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November 2014



Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Initial Agency Report (Page 3 of 3) - Oxford County Mental Health Services

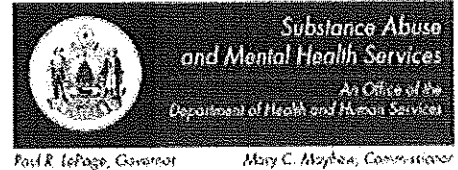
I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		1	5.26%	3	6.67%
b. Family Residence		16	84.21%	12	26.67%
c. Friends Residence		1	5.26%	3	6.67%
d. Residential Treatment Facility (Group Home)		0	0.00%	3	6.67%
f. Own Residence/Apartment		1	5.26%	24	53.33%
Total:		19	100%	45	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		0	0.00%	3	6.67%
b. Family member		3	15.79%	0	0.00%
c. ED		14	73.68%	36	80.00%
d. Community provider		0	0.00%	2	4.44%
e. School		2	10.53%	2	4.44%
f. Police		0	0.00%	0	0.00%
g. Guardian		0	0.00%	0	4.44%
h. Other (Not In Drop Down)		0	0.00%	2	0.00%
Total:		19	100%	45	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment,		Children		Adults	
a. Yes		6	31.58%	16	35.56%
b. No		13	68.42%	29	64.44%
Total:		19	100.00%	45	100.00%

Maine Department of Health and Human Service

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Initial Agency Report - Sweetser



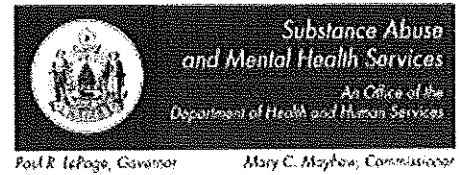
I. Consumer Demographics (Unduplicated Counts - All Face To Face)											
Gender	Children	Males	58	Females	64						
	Adults	Males	68	Females	87						
Age Range	Children	< 5	0	5 - 9	4	10 - 14	57	15-17	61		
	Adults	18 - 21	10	22 - 35	59	36 - 60	73	>60	13		
Payment Source	Children	MaineCare	68	Private Ins.	36	Uninsured	18	Medicare	0		
	Adults	MaineCare	70	Private Ins.	27	Uninsured	58	Medicare	0		
II. Summary Of All Crisis Contacts								Children	Adults		
a. Total number of telephone contacts								629	638		
b. Total number of all Initial face-to-face contacts								108	134		
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder								9			
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization								14	21		
III. Initial Crisis Contact Information								Children	Adults		
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used								16	14.8%	14	10.4%
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)								36	33.3%	46	34.3%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis								35	97.2%	46	100.0%
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact										3,166	24
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours										81	60.4%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours										23	17.2%
CHILDREN ONLY Time from determination of need for face to face contact or when Individual was ready and able to be seen to Initial face to face contact.											
Less Than 1 Hour.	96	1 to 2 Hours	10	2 to 4 Hours	2	More Than 4 Hours	0				
Percent	88.9%	Percent	9.3%	Percent	1.9%	Percent	0.0%				
CHILDREN ONLY Time between completion of Initial face to face crisis assessment contact and final disposition/resolution of crisis											
Less Than 3 Hours	46	3 to 6 Hours	50	6 to 8 Hours	3	8 to 14 Hours	2	> 14	7		
Percent	42.6%	Percent	46.3%	Percent	2.8%	Percent	1.9%	Percent	6.5%		
IV. Site Of Initial Face To Face Contacts								Children	Adults		
a. Primary Care Residence (Home)								4	3.7%	4	3.0%
b. Family/Relative/Other Residence								13	12.0%	1	0.7%
c. Other Community Setting (Work, School, Police Dept, Public Place)								14	13.0%	2	1.5%
d. SNF, Nursing Home, Boarding Home								0	0.0%	0	0.0%
e. Residential Program (Congregate Community Residence, Apartment Program)								0	0.0%	0	0.0%
f. Homeless Shelter								0	0.0%	0	0.0%
g. Provider Office								1	0.9%	2	1.5%
h. Crisis Office								21	19.4%	6	4.5%
i. Emergency Department								55	50.9%	110	82.1%
j. Other Hospital Location								0	0.0%	2	1.5%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)								0	0.0%	7	5.2%
Totals:								108	100%	134	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)								Children	Adults		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up								1	0.9%	6	4.5%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up								29	26.9%	24	17.9%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up								46	42.6%	43	32.1%
d. Admission to Crisis Stabilization Unit								13	12.0%	16	11.9%
e. Inpatient Hospitalization Medical								0	0.0%	3	2.2%
f. Voluntary Psychiatric Hospitalization								18	16.7%	35	26.1%
g. Involuntary Psychiatric Hospitalization								1	0.9%	5	3.7%
h. Admission to Detox Unit								0	0.0%	2	1.5%
Totals:								108	100%	134	100%

Maine Department of Health and Human Services

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November 2014

Initial Agency Report - Sweetser



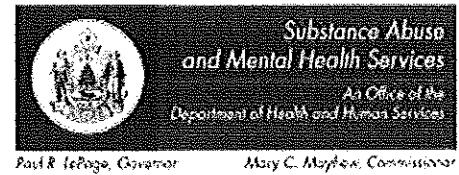
VI. Initial Encounters - Crisis Assessment Criteria

a. Depression	38
b. Anxiety	32
c. Behavioral Issues youth	40
d. Suicidal Ideation	53
e. Suicidal Act	11
f. Psychosis	9
g. Homicidal Ideation	1
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	9
j. Substance Abuse	10
k. Medical Attention Needed	1
l. Mental Health Symptom Decompensating	23
m. Grief and Loss	1
n. Domestic Abuse	2
o. Acute Stress	10
p. No Medical - Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	2
s. Inability to care for self	0
Total:	242

Maine Department of Health and Human Service

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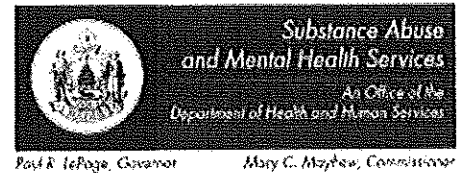
November 2014



Initial Agency Report (Page 3 of 3) - Sweetser

I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		0	0.00%	14	10.45%
b. Family Residence		90	83.33%	40	29.85%
c. Friends Residence		8	7.41%	7	5.22%
d. Residential Treatment Facility (Group Home)		6	5.56%	3	2.24%
f. Own Residence/Apartment		4	3.70%	70	52.24%
Total:		108	100%	134	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		2	1.85%	13	9.70%
b. Family member		26	24.07%	5	3.73%
c. ED		42	38.89%	94	70.15%
d. Community provider		9	8.33%	9	6.72%
e. School		17	15.74%	1	0.75%
f. Police		2	1.85%	3	2.24%
g. Guardian		10	9.26%	0	6.72%
h. Other (Not In Drop Down)		0	0.00%	9	0.00%
Total:		108	100%	134	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		6	5.56%	35	26.12%
b. No		102	94.44%	99	73.88%
Total:		108	100.00%	134	100.00%

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Initial Agency Report - The Opportunity Alliance

VI. Initial Encounters - Crisis Assessment Criteria

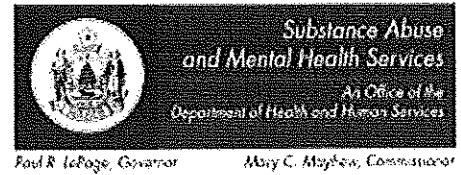
a. Depression	28
b. Anxiety	17
c. Behavioral Issues youth	1
d. Suicidal Ideation	14
e. Suicidal Act	0
f. Psychosis	9
g. Homicidal Ideation	1
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	1
j. Substance Abuse	5
k. Medical Attention Needed	0
l. Mental Health Symptom Decompensating	57
m. Grief and Loss	0
n. Domestic Abuse	2
o. Acute Stress	3
p. No Medical - Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	0
s. Inability to care for self	1
Total:	139

Maine Department of Health and Human Service

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November 2014

Initial Agency Report (Page 3 of 3) - The Opportunity Alliance

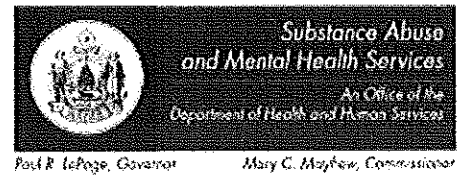


I. Summary Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		0	0.00%	26	18.84%
b. Family Residence		1	100.00%	18	13.04%
c. Friends Residence		0	0.00%	7	5.07%
d. Residential Treatment Facility (Group Home)		0	0.00%	9	6.52%
f. Own Residence/Apartment		0	0.00%	78	56.52%
Total:		1	100%	138	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		0	0.00%	83	60.14%
b. Family member		0	0.00%	7	5.07%
c. ED		0	0.00%	5	3.62%
d. Community provider		0	0.00%	29	21.01%
e. School		0	0.00%	0	0.00%
f. Police		1	100.00%	10	7.25%
g. Guardian		0	0.00%	0	2.90%
h. Other (Not In Drop Down)		0	0.00%	4	0.00%
Total:		1	100%	138	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		0	0.00%	55	39.86%
b. No		1	100.00%	83	60.14%
Total:		1	100.00%	138	100.00%

Maine Department of Health and Human Service

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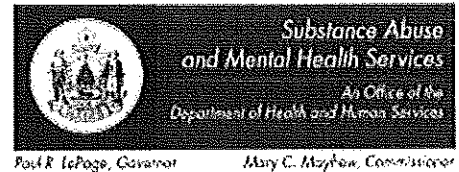
November 2014



Initial Agency Report - Tri-County Mental Health Services

I. Consumer Demographics (Unduplicated Counts - All Face To Face)												
Gender	Children	Males	26	Females	23							
	Adults	Males	42	Females	57							
Age Range	Children	< 5	0	5 - 9	14	10 - 14	17	15-17	18			
	Adults	18 - 21	7	22 - 35	27	36 - 60	53	>60	12			
Payment Source	Children	MaineCare	40	Private Ins.	9	Uninsured	0	Medicare	0			
	Adults	MaineCare	67	Private Ins.	6	Uninsured	21	Medicare	5			
II. Summary Of All Crisis Contacts									Children	Adults		
a. Total number of telephone contacts									148	693		
b. Total number of all Initial face-to-face contacts									40	86		
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder									1			
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization									6	9		
III. Initial Crisis Contact Information									Children	Adults		
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used									3	7.5%	3	3.5%
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)									13	32.5%	35	40.7%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis									13	100.0%	34	97.1%
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact											6,527	76
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours											27	31.4%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours											27	31.4%
CHILDREN ONLY Time from determination of need for face to face contact or when Individual was ready and able to be seen to Initial face to face contact.												
Less Than 1 Hour.	28	1 to 2 Hours	9	2 to 4 Hours	1	More Than 4 Hours	2					
Percent	70.0%	Percent	22.5%	Percent	2.5%	Percent	5.0%					
CHILDREN ONLY Time between completion of Initial face to face crisis assessment contact and final disposition/resolution of crisis												
Less Than 3 Hours	25	3 to 6 Hours	5	6 to 8 Hours	2	8 to 14 Hours	3	> 14	5			
Percent	62.5%	Percent	12.5%	Percent	5.0%	Percent	7.5%	Percent	12.5%			
IV. Site Of Initial Face To Face Contacts									Children	Adults		
a. Primary Care Residence (Home)									5	12.5%	5	5.8%
b. Family/Relative/Other Residence									3	7.5%	0	0.0%
c. Other Community Setting (Work, School, Police Dept, Public Place)									1	2.5%	1	1.2%
d. SNF, Nursing Home, Boarding Home									0	0.0%	1	1.2%
e. Residential Program (Congregate Community Residence, Apartment Program)									0	0.0%	3	3.5%
f. Homeless Shelter									0	0.0%	0	0.0%
g. Provider Office									0	0.0%	2	2.3%
h. Crisis Office									3	7.5%	15	17.4%
i. Emergency Department									28	70.0%	52	60.5%
j. Other Hospital Location									0	0.0%	7	8.1%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)									0	0.0%	0	0.0%
Totals:									40	100%	86	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)									Children	Adults		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up									1	2.5%	6	7.0%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up									6	15.0%	11	12.8%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up									15	37.5%	29	33.7%
d. Admission to Crisis Stabilization Unit									3	7.5%	15	17.4%
e. Inpatient Hospitalization Medical									0	0.0%	3	3.5%
f. Voluntary Psychiatric Hospitalization									15	37.5%	19	22.1%
g. Involuntary Psychiatric Hospitalization									0	0.0%	3	3.5%
h. Admission to Detox Unit									0	0.0%	0	0.0%
Totals:									40	100%	86	100%

Maine Department of Health and Human Services



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Initial Agency Report - Tri-County Mental Health Services

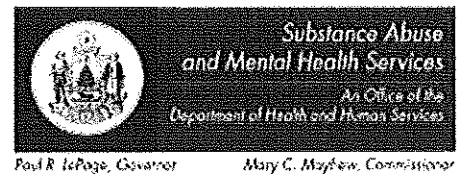
VI. Initial Encounters - Crisis Assessment Criteria

a. Depression	13
b. Anxiety	7
c. Behavioral Issues youth	18
d. Suicidal Ideation	43
e. Suicidal Act	4
f. Psychosis	15
g. Homicidal Ideation	0
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	7
j. Substance Abuse	2
k. Medical Attention Needed	1
l. Mental Health Symptom Decompensating	6
m. Grief and Loss	0
n. Domestic Abuse	1
o. Acute Stress	9
p. No Medical - Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	0
s. Inability to care for self	0
Total:	126

Maine Department of Health and Human Service

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November 2014



Initial Agency Report (Page 3 of 3) - Tri-County Mental Health Services

I. Summery Of Housing status at time of the encounter		Children		Adults	
a. Literally homeless (Street or Shelter)		1	2.50%	13	15.12%
b. Family Residence		36	90.00%	19	22.09%
c. Friends Residence		1	2.50%	6	6.98%
d. Residential Treatment Facility (Group Home)		2	5.00%	8	9.30%
f. Own Residence/Apartment		0	0.00%	40	46.51%
Total:		40	100%	86	100%
II. Who made the request for initial encounter		Children		Adults	
a. Client		0	0.00%	18	20.93%
b. Family member		4	10.00%	4	4.65%
c. ED		26	65.00%	46	53.49%
d. Community provider		2	5.00%	8	9.30%
e. School		4	10.00%	0	0.00%
f. Police		0	0.00%	1	1.16%
g. Guardian		4	10.00%	1	9.30%
h. Other (Not In Drop Down)		0	0.00%	8	1.16%
Total:		40	100%	86	100%
III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.		Children		Adults	
a. Yes		3	7.50%	16	18.60%
b. No		37	92.50%	70	81.40%
Total:		40	100.00%	86	100.00%